



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 22, 2025

Mr. John Kobylarz
Safety Compliance Manager
Jaguar Land Rover North America, LLC
100 Jaguar Land Rover Way
Mahwah, NJ 07495

NEF-107DC
25V-017

Subject: Rearview Camera Image May Not Display

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JAGUAR/XE/2019-2020

Mfr's Report Date: January 16, 2025

NHTSA Campaign Number: 25V-017

Components:

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA
ELECTRICAL SYSTEM: WIRING: REAR COMPARTMENT/TRUNK

Potential Number of Units Affected: 5,329

Problem Description:

Jaguar Land Rover North America, LLC (Jaguar) is recalling certain 2019-2020 Jaguar XE vehicles. Due to wiring damage in the trunk, the rearview camera image may not appear on the display.

Consequence:

A rearview camera that does not display an image can reduce the driver's rear view, increasing the risk of a crash.

Remedy:

Dealers will inspect and repair, or replace the rearview camera wiring harness, as necessary, free of charge. Owner notification letters are expected to be mailed March 14, 2025. Owners may contact Jaguar's customer service at 1-800-452-4827. Jaguar's number for this recall is H535. This recall replaces and expands previous recall number 23V-501. Vehicles already repaired under recall 23V-501 will need to have the new remedy completed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Jaguar Land Rover North America, LLC's contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement