

U.S. Department of Transportation

1200 New Jersey Avenue SE Washington, DC 20590

National Highway Traffic Safety Administration

January 23, 2025

Ms. Karen Blaesser Sr. Manager - Campaign Administration & Execution Chrysler (FCA US, LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326-2757 NEF-107ES 25V-010

Subject: Side Curtain Air Bag Inflators May Rupture

Dear Ms. Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

RAM/1500/2016-2019 RAM/2500/2016-2020 RAM/3500/2016-2019 RAM/3500 CAB CHASSIS/2016

Mfr's Report Date: January 16, 2025

NHTSA Campaign Number: 25V-010

Components:

AIR BAGS:SIDE/WINDOW:CURTAIN:INFLATOR

Potential Number of Units Affected: 6,066

Problem Description:

Chrysler (FCA US, LLC) is recalling certain 2016-2019 Ram 3500, Ram 1500, 2016-2020 Ram 2500, and 2016 Ram 3500 Cab Chassis vehicles. The right and left side curtain air bag inflators may rupture due to a manufacturing defect.

Consequence:

An inflator rupture may result in sharp metal fragments striking occupants, resulting in injury.

Remedy:

Dealers will replace one or both side curtain air bags, as necessary, free of charge. Owner notification letters are expected to be mailed February 13, 2025. Owners may contact FCA customer service at 1-800-853-1403. FCA's numbers for this recall are 05C, 09C, and 10C.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to nhtsa.gov.



Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to explain how this recall relates to previous recall number 24V-198. AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Chrysler (FCA US, LLC)'s contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

