



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 23, 2025

Ms. Rachel Heineman
Director of Quality & OpEx
Marion Body Works Inc.
211 West Ramsdell St.
Marion, WI 54950

NEF-107SS
25V-009

Subject: Cab Tilt Cylinder May Overextend and Drop the Cab

Dear Ms. Heineman:

This letter serves to acknowledge Marion Body Works Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MARION BODY WORKS/SPARTAN FIRE METROSTAR/2024

Mfr's Report Date: January 15, 2025

NHTSA Campaign Number: 25V-009

Components:

EQUIPMENT:MECHANICAL:BOOM/CRANE/LADDER:HOSES/CABLES/RODS/GEARS/STRUT/
CYLINDER

Potential Number of Units Affected: 2

Problem Description:

Marion Body Works Inc. (Marion Body Works) is recalling certain 2024 Spartan Fire Metro Star vehicles. A missing mechanical stop may allow the cab tilt cylinder to be overextended.

Consequence:

Overextension of the cab tilt cylinder can cause the cab to drop, increasing the risk of injury.

Remedy:

Dealers will inspect and replace the cylinder as necessary, free of charge. Owner notification letters are expected to be mailed January 2025. Owners may contact Marion Body Works customer service at 1-715-754-5261.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

We have received your proposed owner notification letter and have approved it for distribution.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Marion Body Works Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement