

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE Washington, DC 20590

October 16, 2025

25T017

Harald Morgenstern Continental Tire the Americas, LLC 1830 Macmillan Park Drive Fort Mill, SC 29707

Subject: Tire Tread May Detach

Dear Harald Morgenstern:

This letter serves to acknowledge Continental Tire the Americas, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Tire Brand/Tire Line/Tire Size:

CONTINENTAL/CROSSCONTACT LX25/235/60R18 107V
CONTINENTAL/CROSSCONTACT RX CONTISEAL/275/40R21 107H
CONTINENTAL/TERRAINCONTACT H/T/LT265/60R20 121/118R
GENERAL/GRABBER HTS 60/LT245/75/R17 121/118S

Mfr's Report Date: October 08, 2025

NHTSA Campaign Number: 25T017

Components:

TIRES:TREAD/BELT

Potential Number of Units Affected: 5,362

## **Problem Description:**

Continental Tire the Americas, LLC (CTA) is recalling certain Continental TerrainContact H/T LT265/60R20 121/118R, CrossContact LX25 235/60R18 107V, CrossContact RX ContiSeal 275/40R21 107H, and General Grabber HTS 60LT245/75/R17 121/118S tires. The tires may have been produced using the wrong rubber compound, causing the tread to detach.

## Consequence:

A tire tread detachment can result in a tire failure, increasing the risk of a crash.

### Remedy:



Dealers will inspect and replace the tires, free of charge. Owner notification letters are expected to be mailed December 1, 2025. Owners may contact CTA customer service at 1-888-799-2168.

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

# Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Continental Tire the Americas, LLC's contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

