



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

November 21, 2025

25E076

Carlos Wink
Eaton Corporation

Subject: Improperly Manufactured Differential May Lock

Dear Carlos Wink:

This letter serves to acknowledge Eaton Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Brand/Model/Part Number:
EATON/ELOCKER DIFFERENTIAL

Mfr's Report Date: November 13, 2025

NHTSA Campaign Number: 25E076

Components:
POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT

Potential Number of Units Affected: 289

Problem Description:
Eaton Corporation (Eaton) is recalling certain differentials with part numbers Q14022-010, Q14023-010, Q14032-010, and Q14033-010. The differential may have been improperly manufactured with oversized gear teeth, causing the differential to lock.

Consequence:
A locked differential can increase the risk of a crash.

Remedy:
Owners are advised not to drive their vehicles until the repairs are completed. Eaton will replace the differential, free of charge. Owner notification letters are expected to be mailed December 19, 2025. Owners may contact Eaton customer service at 1-800-826-4357. Eaton's number for this recall is HSCQE 2025-07.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Eaton Corporation's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement