



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

October 30, 2025

25E070

Tom Single
Ford Motor Company
330 Town Center Drive
Suite 500
Dearborn, MI 48126

Subject: Automatic Transmission May Not Shift Into Park

Dear Tom Single:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Brand/Model/Part Number:
FORD/10R80 REMAN TRANSMISSION

Mfr's Report Date: October 24, 2025

NHTSA Campaign Number: 25E070

Components:
POWER TRAIN:AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 34,481

Problem Description:
Ford Motor Company (Ford) is recalling certain 10R80 re-manufactured automatic transmissions, that were used as service repair parts for 2017-2021 Ford and Lincoln vehicles. Please see the recall report for the complete list of part numbers. The automatic transmission T10 bearing may not have been installed, which can prevent the transmission from holding the Park position.

Consequence:
A loss of park function can allow the vehicle to rollaway, increasing the risk of a crash or injury.

Remedy:
On vehicles with 8,000 miles or less, dealers will inspect the transmission for the T10 transmission bearing and replace the transmission if necessary, free of charge. Interim letters, notifying owners of the



safety risk, are expected to be mailed December 1, 2025. Additional letters will be sent once the final remedy is available. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 25SB3.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received your proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ford Motor Company's contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement