

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 17, 2025

Mr. Lawrence Buonomo Evenflo Company, Inc. 120 Royall St Suite 101 Canton , MA 02021 NEF-107ES 25C-003

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Missing Recall Registration Card/FMVSS 213

Dear Mr. Buonomo:

This letter serves to acknowledge Evenflo Company, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

**EVENFLO/AMP HIGH BACK/9999** 

EVENFLO/BIG KID/9999

EVENFLO/EVERYFIT/9999

EVENFLO/EVERYKID/9999

EVENFLO/EVERYSTAGE/9999

EVENFLO/FOLIO3 TRAVEL SYSTEM/9999

EVENFLO/GOLD PIVOT EXPD TRAVELSYS/9999

EVENFLO/GOLD REVOLVE360 EXTEND/9999

EVENFLO/GOLD SHYFT TRAVEL SYSTEM/9999

**EVENFLO/GOTIME SPORT BOOSTER/9999** 

EVENFLO/LITEMAX/9999

EVENFLO/MAESTRO/9999

EVENFLO/OMNI PLUS TRAVEL SYSTEM/9999

EVENFLO/PIVOT EXPND TRAVEL SYSTEM/9999

**EVENFLO/PIVOT TRAVEL SYSTEM/9999** 

EVENFLO/SIBBY TRAVEL SYSTEM/9999

EVENFLO/SONUS/9999

EVENFLO/SPECTRUM/9999

EVENFLO/SYMPHONY/9999

EVENFLO/TRIBUTE/9999

Mfr's Report Date: March 11, 2025

NHTSA Campaign Number: 25C-003

**Components:** CHILD SEAT

**Potential Number of Units Affected:** 1.068



### **Problem Description:**

Evenflo Company, Inc. (Evenflo) is recalling certain child seats and travel systems. Please refer to Evenflo's recall report for specific model numbers. The child seats and travel systems are missing the USA recall registration card. As such, these child seats and travel systems fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 213, "Child Restraint Systems."

# **Consequence:**

A missing recall registration card may result in an unregistered child seat, which can delay recall notification and increase the risk of injury.

## Remedy:

Evenflo will mail owners a recall registration card, free of charge. Owner notification letters are expected to be mailed April 1, 2025. Owners may contact Evenflo customer service at 1-800-233-5921.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 888-327-4236 (TTY 888-275-9171) or go to nhtsa.gov.

We note that your report states that Evenflo believes that the safety risk has been "partly mitigated because Evenflo has the address to which each product was shipped." In our view, this statement has no force or effect in terms of Evenflo's obligation to undertake and complete the recall, and NHTSA does not agree with it.

# Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.



Evenflo Company, Inc.'s contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

