



Genesis Recall 027G (NHTSA Recall # 25V-474)

MyGenesis App Messaging for Over-The-Air Update

- Push Notification via MyGenesis with Connected Services App After Completion of the OTA Update (See the document, “Infotainment Messaging for OTA ” for reference):
Vehicle Head-Unit Software Update
Scheduled OTA Software update for your [MY] GENESIS [Model] on [Date] at [Time] is complete.

 - The infotainment QR code links to a general information site containing the following information:
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[Recall] Instrument Panel Display: Important Update for Safety Recall 027G

This important update corrects a condition in the vehicle’s instrument panel display that may be temporarily blank upon vehicle start-up due to erroneous software logic. Under these conditions, the subject vehicles do not meet certain requirements set forth in Federal Motor Vehicle Safety Standard No. 101, “Controls and Displays.” Additionally, an inoperative IP cluster image could mask essential gauges, such as the speedometer, fuel gauge, and certain on-screen notifications associated with motive powertrain, increasing the risk of a crash.

If the Over-the-Air (OTA) update does not complete successfully, please visit your nearest Genesis retailer to complete Recall 027G.