



## Hyundai Recall 277 (NHTSA Recall # 25V-235)

### MyHyundai App Messaging for Over-The-Air Update

- Pop-up Screen/Message in Message Center:
  - We are conducting the Safety Recall 277 campaign via an Over-The-Air (OTA) update. Please complete this software update at your earliest convenience. Tap here to [LEARN MORE](#).
  - Learn More [*selectable*]
  - Dismiss [*selectable*]
- “Learn More” directs to a general information website with the following information:

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Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain 2025 model year IONIQ 5 N vehicles. Hyundai is initiating Safety Recall 277, which supersedes recall 275 with newly identified vehicles, and addresses a condition involving the Integrated Electronic Brake (“IEB”) system and Vehicle Control Unit (“VCU”) in affected vehicles. Our records indicate that your vehicle is affected by this recall.

#### What is the problem?

The subject vehicles are equipped with a Left Foot Brake (“LFB”) feature designed for use on performance roadways, such as racetracks. LFB allows operators to control vehicle speed through simultaneous operation of the accelerator and brake pedals. When the LFB is engaged, the IEB control software may trigger depressurization of the Anti-Lock Brake System (“ABS”) pump, resulting in reduced braking performance. Separately, the VCU software may cause an unexpected, continued acceleration during the release of the accelerator pedal when the vehicle’s N e-Shift feature is engaged. Reduced braking performance could lead to longer stopping distances, increasing the risk of a crash. Unexpected, continued acceleration could increase the risk of a crash.

#### What will Hyundai do?

Your Hyundai dealer will inspect the VCU and IEB software versions and update the software\*, as necessary. This procedure will be performed at **NO CHARGE** to you.

#### What should you do?

**Hyundai recommends all owners NOT TO USE the LFB feature or N e-Shift feature on their vehicle(s) until the remedy has been completed.**

**Please contact your nearest Hyundai IONIQ certified dealer to schedule the recall repair as soon as possible.**



The actual time required to perform the repair on your vehicle will take less than 1 hour, however, your vehicle may be needed longer. Visit the following website to see if your vehicle is applicable to this recall.

1. [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)
2. Enter your 17-digit VIN in the search bar and click the “Search” button.
3. Click “Schedule Appointment,” enter your zip code in the Dealership Locator tool, click “Find a Dealer” button and follow the onscreen prompts to schedule your service appointment.

### **Additional information**

If you have any questions or require further assistance, you may contact the Hyundai Customer Care Center at **1-855-371-9460**.

We urge your prompt attention to this important safety matter. We apologize for any inconvenience this may have caused you.

### **\*Over-The-Air (OTA) Software Updates**

2025 model year IONIQ 5 N vehicles feature OTA software update technology. OTA technology uses wireless communication to deliver the latest software to your vehicle’s systems. OTA updates enable your vehicle to have the latest software over time, providing essential safety, performance, and feature enhancements efficiently and securely. Note: OTA updates are available on Bluelink-enabled vehicles opted in to receive the updates.

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- Push Notification via MyHyundai with Bluelink App After downloading the software update (See the document, “Infotainment Messaging for OTA ” for reference):  
Your vehicle has successfully downloaded the latest software update.
  - Push Notification via MyHyundai with Bluelink App After Completion of the OTA Update (See the document, “Infotainment Messaging for OTA ” for reference):  
Congratulations! You have successfully completed the installation of your software update.