

**2024-2025MY EV9  
Seat Mounting Bolts  
Basis of Safety Defect Determination 573.6(c)(6)**

September 5, 2024	Kia North America (Kia NA) Product Quality issues a Quality Information Report regarding a 2024MY EV9 vehicle with complaint of missing 3rd row seat mounting bolts (Vehicle #1).
September 6, 2024— September 9, 2024	Kia NA Safety Office performs preliminary data analysis and identifies techline case involving a 2024MY EV9 vehicle (Vehicle #2). Technician identifies missing 2nd and 3rd row seat mounting bolts. Kia NA Safety Office shares information with Kia Corporation (Kia HQ) and begins to monitor issue.
September 18, 2024— September 19, 2024	Kia NA performs preliminary inspection of 90 randomly selected port stock vehicles. No vehicles with missing or loose seat mounting bolts found.
October 10, 2024	Kia NA begins inspection of all seat mounting bolts in 2024-2025MY EV9 port stock vehicles.
October 30, 2024	Kia HQ informs Kia NA Safety Office that an error by a plant assembly worker was associated with missing bolts in Vehicles 1 and 2.
November 26, 2024	Inspection of 990 EV9 port stock vehicles completed. No vehicles with missing or loose seat mounting bolts found.
December 6, 2024— December 9, 2024	Kia NA Safety Office identifies 2024MY EV9 warranty claim describing missing 3rd row seat mounting bolts and shares it with Kia HQ (Vehicle #3). Kia NA Safety Office obtains dealer repair order for further evaluation.
December 12, 2024— December 13, 2024	<p>Kia NA Safety Office data analysis identifies three (3) total cases of missing seat mounting bolts.</p> <p>Kia HQ informs Kia NA Safety Office that the missing bolts in Vehicle #3 was also due to an error by a plant assembly worker. Kia HQ also informs Kia NA Safety Office that a torque verification procedure was implemented at the assembly plant on 11/11/2024.</p>

December 13, 2024	Kia NA decides to recall certain 2024-2025MY EV9 vehicles. No crashes, injuries, fatalities or fires.
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