



# Safety Recall on Certain 2020-2024 Ford Escape<sup>®</sup> Plug-in Hybrid Electric Vehicles (PHEV)

Recall Number: 24S79 Safety recall notification  
VIN:

Hi ,

Building vehicles you can count on is one of our most important jobs. Which is why we've issued a recall for certain 2020-2024 Ford Escape<sup>®</sup> Plug-in Hybrid Electric Vehicles (PHEV).

**You should immediately refrain from charging your vehicle to maintain a lower charge level in the high voltage battery, reducing the risk of a vehicle fire until a remedy is available.**

A manufacturing defect in one or more of your vehicle's high voltage battery cells may cause the cell to develop an internal short circuit.

In the event of a high voltage battery cell internal short circuit, you will experience a Stop Safely Now message and warning icon in the instrument cluster. You may also experience a loss of motive power, increasing the risk of a crash. You will continue to have 12-volt (V) accessories, steering, and braking control. You may also experience battery thermal venting potentially resulting in a vehicle fire, increasing

the risk of injury.

Parts and software are expected to become available in the second quarter of 2025. You will be notified by mail as soon as parts and software are available.

**For any questions about safety recall 24S79, please contact our Ford Customer Relationship Center at 866-436-7332** and a Ford Recall team member will be happy to assist you. You can also visit us online at [ford.com/support](https://ford.com/support).

As always, thank you for being a Ford Owner.



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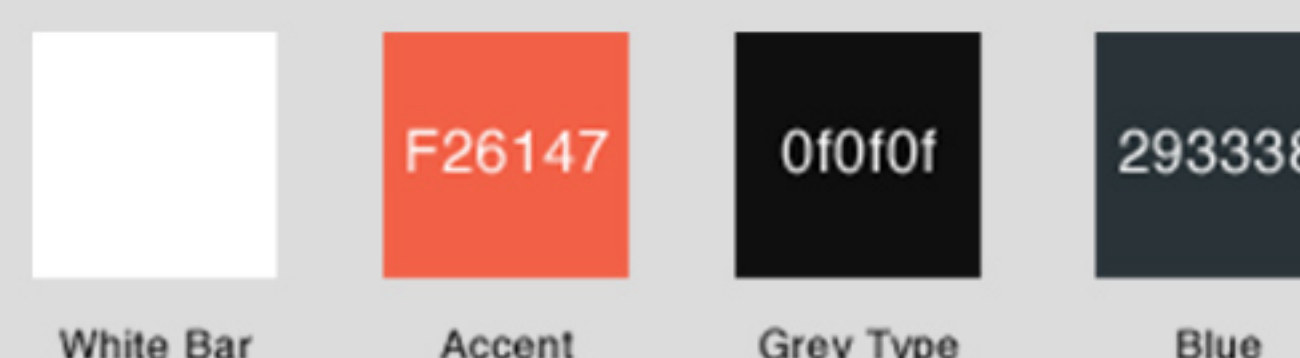
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Subject Line: Safety Recall Lincoln Corsair® Vehicles

PreHeader: Urgent update on your Lincoln Corsair® Grand Touring Plug-in Hybrid Electric Vehicle. [View Online](#)



Module: Header

Alt Text: Lincoln logo

# Safety Recall on Certain 2021-2024 Lincoln Corsair® Grand Touring Plug-in Hybrid Electric Vehicles (PHEV)

**Program Number:** 24S79 Safety recall notification  
**VIN:** <123456789>

Hi [name of vehicle owner],

Building vehicles you can count on is one of our most important jobs. Which is why we've issued a recall for certain 2021-2024 Lincoln Corsair® Grand Touring Plug-in Hybrid Electric Vehicles (PHEV).

**You should immediately refrain from charging your vehicle to maintain a lower charge level in the high voltage battery, reducing the risk of a vehicle fire until a remedy is available.**

A manufacturing defect in one or more of your vehicle's high voltage battery cells may cause the cell to develop an internal short circuit.

In the event of a high voltage battery cell internal short circuit, you will experience a Stop Safely Now message and warning icon in the instrument cluster. You may also experience a loss of motive power, increasing the risk of a crash. You will continue to have 12-volt (V) accessories, steering, and braking control. You may also experience battery thermal venting potentially resulting in a vehicle fire, increasing the risk of injury.

Parts and software are expected to become available in the second quarter of 2025. You will be notified by mail as soon as parts and software are available.

**For any questions about safety recall 24S79, please contact our Lincoln Client Relationship Center at 1-800-521-4140** and a Lincoln Client Executive Manager will be happy to assist you.

As always, thank you for being a Lincoln Owner.

Module: Safety Recall Lincoln Corsair® Vehicles 2021-24



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