

ANNEX 4

SAMPLE of the Announcement Letter to the Owners of the Affected Vehicle

IMPORTANT RECALL NOTICE

Dear SUZUKI Owner:

SUZUKI DISTRIBUTOR <Please fill distributor's name> has decided to implement a Recall Campaign for certain AN400A vehicles. According to our records, you own one of the vehicles that are affected by this Recall campaign.

Improper installation caused bending of the metal pipe portion of the hose assembly, placing the fuel supply hose assembly at risk of potential contact with the fuel vapor hose. In the worst case, the fuel supply hose can be abraded to a degree that could cause a fuel leak from the hose.

Instruction has been sent to the authorized Suzuki dealers. Please contact your authorized Suzuki dealer and have your vehicle take the necessary rework.

This rework will be performed at no cost to you for parts and labor and it can be completed in less than 1.5H if you have an appointment.

If your dealer unfortunately fails to make this repair without charge or within a reasonable period of time, we would like to recommend you to kindly consult SUZUKI DISTRIBUTOR at <phone number and e-mail address>.

If you no longer own this vehicle, please kindly inform <SUZUKI DISTRIBUTOR name> or your authorized Suzuki dealer of the change of owner information.

We are very sorry for any inconvenience this Recall campaign may cause, but we are certain that you understand our interest in your continued satisfaction with Suzuki products.

Sincerely yours,

Suzuki Distributor