



Audi

## IMPORTANT SAFETY RECALL – DO NOT CHARGE VEHICLE

This notice applies to your vehicle: <VIN>, <MODELYEAR> <BRAND> <MODEL>

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| <p><b>ABOUT THIS RECALL:</b><br/>NHTSA: 24V898 / Audi Recall 93AA</p> | <p>The high-voltage battery modules may experience a thermal overload possibly resulting in smoke or fire. Defective high-voltage battery cell modules may overheat, increasing the risk of a fire.</p>   |
| <p><b>WHY WE SENT THIS NOTICE:</b></p>                                | <p>At the time this notice was mailed, our records show that online data collection was activated for your vehicle, and Audi's Online Field Monitoring program records show that one or more of the HV battery modules in your vehicle are NOT operating according to factory specifications.</p> <p><i>Audi will continue to retrieve and analyze data from the HV battery modules in your vehicle, as long as your vehicle is driven and Privacy Mode is not engaged.</i></p>   |
| <p><b>WHAT YOU SHOULD DO:</b></p>                                     | <p><b><u>DO NOT</u> charge your vehicle from external sources until the recall remedy software becomes available.</b></p> <p>As a reminder, your vehicle owner's manual contains important information regarding your vehicle's warning lights and messages. We encourage you and anyone who drives your vehicle to review the owner's manual to become familiar with the types of vehicle indicators, warnings and messaging you may see.</p> <p>Your safety and that of your passengers is our highest priority. We apologize for any inconvenience this may cause.</p> |

This notice applies to your vehicle: <VIN>, <MODELYEAR> <BRAND> <MODEL>

<MONTH YEAR>

## **IMPORTANT SAFETY RECALL**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2022-2023 model year Audi plug-in hybrid electric vehicles (PHEV).

Our records show that you are the owner of a vehicle affected by this action.

Your safety and that of your passengers is our highest priority, and we apologize for any inconvenience this may cause.

*To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the Recall/Service Campaign Lookup tool at [www.audiusa.com](http://www.audiusa.com) and enter your Vehicle Identification Number (VIN).*



**Audi of America, Inc.**

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PRESORTED  
FIRST-CLASS MAIL  
U.S. POSTAGE  
PAID  
AUDI

FULL NAME

SAMPLE 123

STREET CITY, US

12345-0000

*If you should have any questions about this communication, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at [www.audiusa.com](http://www.audiusa.com). If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.*