



VanCraft LLC

Safety Recall Initial Stop-Use Notice

Subject: Important Safety Recall Notice for Your VanCraft Campervan
November 14, 2024

IMPORTANT SAFETY RECALL NOTICE!

FAILURE TO ADHERE TO THE SAFETY WARNINGS AND INSTRUCTIONS IN THIS NOTICE COULD RESULT IN SEVERE INJURY OR DEATH.

**This notice applies to your vehicle
NHTSA: 24V855**

Your VanCraft campervan is identified as subject to the safety recall described in this letter. A recall repair is not yet available. You will receive a follow-up letter once it is confirmed that VanCraft has parts & repair instructions available to address this safety recall.

Dear Valued Customer,

This letter serves as formal notification that your VanCraft campervan is included in a recent safety recall issued by VanCraft LLC and filed with the National Highway Traffic Safety Administration (NHTSA) as of November 12, 2024. The recall pertains to the bench seating system in your campervan, which may pose a safety risk to occupants using the bench seat and seatbelt system while the vehicle is in motion.

Your Safety Is Our Top Priority – What you Should Do

For your protection, please read and adhere to the following safety warning and instructions:

- **Do not allow any occupants to use the bench seating system while the vehicle is in motion.** The current bench seating configuration presents a risk of injury or death if occupied during travel. We urge you to follow this guideline strictly to ensure everyone's safety.

We are committed to resolving this issue swiftly and effectively. Our team is working diligently to develop a reinforced solution for the bench seating system. We expect to have this remedy available within the next month and will notify you immediately once we are ready to schedule the necessary service. The necessary service will be performed by VanCraft at no cost to you.

As a small business dedicated to safety, quality, and the spirit of adventure, we deeply value your trust and understanding as we take these measures to ensure the reliability of our product. The moment this safety concern was identified, we mobilized our team to provide a solution that meets the high standards you expect from VanCraft.



If you have sold your campervan, please reach out to our support team, at support@van-craft.com or 385-515-0948, immediately to provide us with the new owner information. Thank you for your understanding and assistance.

Thank you for your patience and commitment to safety. Should you have any questions or need further assistance, please feel free to contact us at support@van-craft.com or 385-515-0948.

Warm Regards,
Austin Remey & Nathan Doody, Co-Owners
VanCraft LLC