

FCA US LLC Chronology  
2018-2019 WK/WD ABS/ESC Inoperative  
Submitted on November 7, 2024

- On October 5, 2021, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation based on an increase in warranty claims on some Jeep Grand Cherokee vehicles of customers experiencing the brake lights staying on.
- From October 2021 to January 2022, FCA US TSRC reviewed and analyzed warranty records, and determined that Dodge Durango vehicles were also experiencing the brake lights staying on.
- From January 2022 to May 2022, FCA US TSRC analyzed vehicle records, met with FCA US engineering to investigate the issue and the vehicles involved, and determined the suspect population of vehicles affected.
- As of May 31, 2022, FCA US has identified 150 customer assistance records, 216 warranty claims, 29 field reports potentially relating to this issue for all markets with dates of receipt ranging from November 11, 2019, to May 24, 2022.
- As of May 31, 2022, FCA US is not aware of any accidents or injuries potentially relating to this issue for all markets.
- On June 2, 2022, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles. FCA US Recall ID Z48 (NHTSA Recall ID 22V-426) and FCA US Recall ID 21A (NHTSA Recall ID 23E-019).
- In February 2024, FCA US became aware that the remedy for the above recalls may not address the inadvertent brake light illumination issue.
- From February through June 2024, FCA US TSRC worked with FCA US and ZF engineering organizations and determined that the remedy did not correct the brake light issue and began working towards a remedy strategy.
- In August 2024, FCA US TSRC was made aware of a third consequence; loss of ABS/ESC function.
- In September 2024, FCA US determined to reopen all remedied VINs to apply a new remedy and to include the loss of ABS/ESC function in the defect description. NHTSA requested that FCA US file this new Defect Information Report as a result of this decision.
- As of October 14, 2024, FCA US has identified zero customer assistance records, 533 warranty claims, and zero field reports potentially relating to this issue for all markets with dates of receipt ranging from October 14, 2019, to August 26, 2024.
- As of October 14, 2024, FCA US is not aware of any accidents or injuries potentially relating to this issue for all markets.
- On October 31, 2024, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.