

IMPORTANT SAFETY RECALL

1**1**1*****SINGLE-PIECE 48233
XXXXXXXXXXXXXXXXXXXX
JOHN DOE
12345 YOUR STREET
HOMETOWN, MI 98765-4321

AFDDFFDTFFFTT (barcode)

<MONTH YEAR>

This notice applies to your vehicle: <MODELYEAR> <BRAND> <MODEL><VIN>

NHTSA: 24V834

Volkswagen Recall: 69EG – Driver Frontal Airbag Inflator

IMPORTANT - SAFETY RECALL PARTS AVAILABLE

In June 2025, we informed owners about a parts supply issue that was limiting the number of replacement airbags available under the subject driver frontal airbag recall.

- **Parts to complete this recall on your vehicle are available now.**
- Please contact your authorized Volkswagen dealer without delay to schedule this recall work. To set up an appointment online, please visit www.vw.com/find-a-dealer.

Your safety and that of your passengers is our highest priority, and we apologize for any inconvenience this letter may cause.

Sincerely,

Volkswagen Customer Protection



Volkswagen of America, Inc., 3800 Hamlin Road, Auburn Hills, MI 48326

If you should have any questions about this communication, please reach out to us using your preferred method of communication at www.vw.com/contact or by calling us at 800-893-5298. If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-888-275-9171); or go to <http://www.safercar.gov>.

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit www.vw.com/owners/recalls and enter your Vehicle Identification Number (VIN) into the Recall/Service Campaign Lookup tool.

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or no longer own the vehicle identified in this letter, please let us know so we can update our records.