



Mazda Connected Vehicle (CV) in-vehicle communication

Mazda Recall #: 7024J

CV Notification date: April 17, 2025

Communication Type: In-vehicle notification for Recall 7024J

CV in-vehicle notification contents:

- 1. Action required by owner, custom message in attached**
- 2. Recall Description**
- 3. Safety Risk**
- 4. Remedy/Repair Instructions**

Last updated By : tyoung6

Last Updated TimeStamp : 2025-04-16-06.48.02.828329

Notification Message (English) :

By this time, you should have received a letter through the U.S. mail from Mazda regarding Safety Recall 7024J. Mazda is sending this message to a small group of vehicles and requests that you make an appointment at your earliest convenience with your local Mazda dealer to have the software updated in your vehicle for free. There is an increased possibility of a Malfunction Indicator Light (MIL) on your vehicle with an unaddressed recall, which could increase the risk of a crash. Mazda can also provide you with a service loaner, rental, or Rideshare assistance of your choice free of charge, if needed.

Recall Description (English):

Your vehicle may experience one or more software errors that can result in a loss of drive power or an engine stall, increasing the risk of a crash.

Safety Risk Description (English) :

Depending on the issue and model year and VIN, the repair will be update(s) to vehicle modules. Not repairing these concerns may increase the risk of a crash.

Repair Description (English):

Depending on the issue and model year and VIN, the repair will be update(s) to vehicle modules.