



GE APPLIANCES
a Haier company

IMPORTANT SAFETY RECALL

NHTSA Campaign No. 24E-071

October 8, 2024

Forest River
901 County Road 1
Elkhart, IN 46516

Dear Sir or Madam:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

GE Appliances has determined that a defect relating to motor vehicle safety exists in approximately 3,685 GE-branded recreational vehicle air conditioning units that incorporated ICM Controls ICM870-16A-BH5400 “soft start” units and/or 1,278 ICM870-16A-BH5400 “soft start” units sold as individual components or “kits” by GE Appliances. There have been a limited number of instances of ICM870-16A-BH5400 soft start units experiencing thermal events during use. Although GE Appliances, in coordination with ICM Controls, is still investigating the root cause of the failure mechanism, upon information currently available to GE Appliances, the ICM Controls ICM870-16A-BH5400 soft start units manufactured prior to the spring of 2024 may contain some unknown design and/or manufacturing defect that creates a possibility of thermal events in the soft start units, which are located near flammable material in the air conditioning units. A copy of a letter from ICM Controls describing this issue dated October 2, 2024 accompanies this notice, as does a copy of the August 22, 2024 Part 573 Safety Recall Report (“Report”) filed with the National Highway Traffic Safety Administration by GE Appliances. The Report identifies all potentially affected model numbers of GE-branded recreational vehicle air conditioning units.

Our records indicate that GE Appliances sold Forest River one or more GE-branded recreational vehicle air conditioning units incorporating an affected ICM870-16A-BH5400 “soft start” unit and/or affected individual ICM870-16A-BH5400 “soft start” modules for installation into existing recreational vehicle air conditioners. GE Appliances has an itemized list of all affected recreational vehicle air conditioning units (including model and serial number) and/or a listing of the number of affected individual ICM870-16A-BH5400 “soft start” units sold to Forest River subject to this recall. Please contact GE Appliances at 1-800-772-7262 to coordinate our disclosure of this information to Forest River, which should assist you in notifying affected customers of this issue.

As noted in GE Appliances’ August 22, 2024 Report, GE Appliances is working with ICM Controls to develop an appropriate remedy for the defect. GE Appliances will notify you as soon as the remedy is finalized and approved. In the interim,

- ICM870-16A-BH5400 “soft start” units should not be sold or installed into recreational vehicle air conditioning units
- Recreational vehicle air conditioning units containing ICM870-16A-BH5400 “soft start” units should not be sold or installed
- Until a remedy is available, consumers should have ICM870-16A-BH5400s removed from their air conditioning units
- In the Spring of 2024, ICM launched new ICM870-9As, ICM870-16As, and ICM870-32As, which are being sold to distributors for sale to consumers and are not affected by this notice.

If you have any questions regarding this communication or the associated recall, please contact GE Appliances at 1-800-772-7262.