
From: [REDACTED]
Sent: Thursday, November 21, 2024 1:31 PM
Subject: Urgent B7B Safety Recall - PLEASE SCHEDULE YOUR REPAIR TODAY

Dear Company Vehicle Custodian,

Stellantis is striving for zero open B7B recalls by November 30 for the vehicles of every customer. As a Company Vehicle Custodian, you are required to have all open recalls repaired in a timely manner. Your safety, and the safety of your passengers, depends on it.

Our records indicate that you have the B7B Collapsed Brake Pedal recall open on your Employee Lease vehicle.

This Recall applies to **2024 - 2025 Alfa Romeo Tonale** and **2024 Dodge Hornet** vehicles.

Your vehicle may have been built with a brake pedal assembly that may collapse while braking. A brake pedal that collapses while driving prevents the driver from being able to activate the service brakes which can cause a vehicle crash without warning. Should this happen, the Electronic Park Brake, located on the center console, can be pulled up and held while driving to slow the vehicle to a controlled stop. Additionally, the Automatic Emergency Braking system, unless deactivated, will intervene without further action from the driver when it detects a collision is imminent.

Recall repairs are Fast, Free, and Easy. This repair is estimated to require 30 minutes to complete. You can reach out to the PQRC in Auburn Hills, MI, your preferred dealer directly or contact Customer Care to help you schedule an appointment.

Below is the link to the PQRC self-scheduler. B7B Safety Recall specific appointments will be available in 10-minute intervals on specified days next week to ensure you can have your recall completed by November 30.

[REDACTED]

Additionally, below are some local southeast Michigan dealers that can assist with the recall completion.

- Serra CDJR - (248) 393-2222
- Rochester Hills CDJR - (248) 652-9650
- Golling CDJR - (248) 334-3600

Stellantis Recall Contact Center - (800) 853-1403

We will continue to monitor the status of your VIN and connect with you until it is repaired.

Please call today to make a free appointment to complete the repair before November 30.

Thank you,

[REDACTED]

Head of Mopar