

**IMPORTANT STOP SALE NOTICE:
STOP RETAIL SALES & DELIVERY OF
2024 Z7 HYBRID ABS & NINJA® 7 HYBRID ABS**

Year	Model Name	Model Code	Eligibility
2024	Z7 HYBRID ABS NINJA 7 HYBRID ABS	CR500ARFNL CX500ARFNL	Verify using VIP in K-Dealer.

Verify Stop Sale eligibility using VIP in K-Dealer.

Subject:

Kawasaki is issuing a stop sale notice for model year 2024 Z7 Hybrid ABS & Ninja 7 Hybrid ABS models.

On eligible units, improper programming of the shift control system may cause the transmission to shift to neutral when the operator attempts to shift from 1st gear to 2nd gear. There is a risk that the motorcycle may lose power while being operated.

What Dealers Must Do:

- **DISCONTINUE SALES OF 2024 Z7 HYBRID ABS & NINJA 7 HYBRID ABS MODELS IMMEDIATELY.**
- **COMPLETE AND SUBMIT PRODUCT REGISTRATIONS FOR RETAIL SALES OF 2024 NINJA 7 HYBRID AND Z7 HYBRID MODELS COMPLETED PRIOR TO THIS STOP SALE NOTICE.**

Kawasaki expects to issue repair information to dealers in late October or early November. Owners of eligible units will be notified to contact an authorized Kawasaki motorcycle dealership to schedule an appointment to complete the repairs.

We apologize for any inconvenience experienced and are working toward a resolution of this matter as quickly as possible.

KAWASAKI MOTORS CORP., U.S.A.