

RECALL H514 - HIGH VOLTAGE BATTERY PACK THERMAL OVERLOAD – USA ONLY

SAFETY RECALL H514 – HIGH VOLTAGE BATTERY PACK ASSY THERMAL OVERLOAD - USA

AFFECTED MODELS	19MY I-PACE
VOLUME AFFECTED	US 2760
REPAIR	Vehicles recalled as part of the H441, H459 or H471 safety recalls have subsequently experienced thermal overload. The diagnostic software updates have been identified as not providing an appropriate level of protection for the 2019MY vehicles in the USA. As an interim measure, recalled vehicles will receive a software update that will alter the maximum state of charge of the EV battery to 80%. A permanent remedy is under development and will be notified in due course when available.
REPAIR TIME	TBA
CAMPAIGN LAUNCH	Retailer Admin Notification bulletin was published on September 6th, 2024. Software availability and interim recall repair publication is expected in October
NOTES	Vehicles in Recall H484 are excluded from the H514 recall. Clients will be notified by mail on or before October 18th, 2024. Until the interim recall remedy has been completed, retailers and clients should park away from structures and where possible vehicles should be charged outside. Charging should also be limited to a maximum of 80%.