

RECALL H514 - HIGH VOLTAGE BATTERY PACK THERMAL OVERLOAD – USA ONLY

SAFETY RECALL H514 – HIGH VOLTAGE BATTERY PACK ASSY THERMAL OVERLOAD - USA	
AFFECTED MODELS	19MY I-PACE
VOLUME AFFECTED	US 2760
REPAIR	Vehicles recalled as part of the H441, H459 or H471 safety recalls have subsequently experienced thermal overload. The diagnostic software updates have been identified as not providing an appropriate level of protection for the 2019MY vehicles in the USA. As an interim measure, all affected vehicles must receive a software update repair under the H514 recall that will alter the maximum state of charge of the EV battery to 80%. A decision has now been made to repurchase all affected vehicles as a final recall remedy. Details will be communicated with a bulletin update and in a further client letter once all arrangements for repurchase and vehicle disposal are complete. IMPORTANT NOTE: The final repurchase remedy will be administered by JLRNA under new campaign code H536.
INTERIM REPAIR TIME	Interim Repair 0.3 hrs + DIDO
CAMPAIGN LAUNCH	Retailer Admin Notification bulletin was published on September 6th, 2024. Software availability and interim recall repair publication was completed on October 18, 2024.
NOTES	Until the interim recall remedy has been completed, retailers and clients should continue to park away from structures and where possible vehicles should be charged outside. Charging should also be limited to a maximum of 80%. (Vehicles in Recall H484 are excluded from the H514 recall.)