



## Hyundai Recall 267 (NHTSA Recall # 24V-583)

### MyHyundai App Messaging for Over-The-Air Update

- Pop-up Screen/Message in Message Center:

We are conducting a safety recall 267 campaign to update the rear brake light software. Our records indicate that your vehicle, with the VIN listed above, is affected by this recall. Tap Here to “LEARN MORE”

- Learn More [*selectable*]
- Dismiss [*selectable*]

- “Learn More” directs to a general information website with the following information:

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Hyundai is initiating Safety Recall 267 to update the initiating Safety Recall 267 to update the rear brake light software. Our records indicate that your vehicle, with the VIN listed above, is affected by this recall. Hyundai has decided that certain 2024 model year Sonata vehicles fail to conform to Federal Motor Vehicle Safety Standard No 108, “Lamps, Reflective Devices, and Associated Equipment”. Our records indicate that your vehicle is affected by this recall.

#### **What is the Problem?**

While braking, the brake lights may flash due to incorrect rear brake light software. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment." Incorrectly flashing brake lights could confuse trailing vehicles, increasing the risk of a crash and injury.

#### **What will Hyundai do?**

Your Hyundai dealer will update the rear brake light software. This procedure will be performed at NO CHARGE to you.

#### **What should you do?**

Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.

The actual time required to perform the software update on your vehicle will take less than one hour. To schedule an appointment with your preferred Hyundai Dealer, please call 1-855-371-9460 or visit:

1. Visit [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)
2. Enter your 17-digit VIN from the top of this letter and click the “Search” button
3. Please schedule an appointment at your nearest Hyundai Dealer.

#### **Additional Information**

If you have any questions or require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460.



If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 205090, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153) or go to NHTSA.gov.

We urge your prompt attention to this important safety matter. We apologize for any inconvenience this may have caused you.

**Hyundai Motor America**

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- Push Notification via MyHyundai with Bluelink App After Completion of the OTA Update (See the document, “Infotainment Messaging for OTA ” for reference):  
    Congratulations! You have successfully completed the installation of your software update.