

DAIMLER TRUCK

North America

DTNA Recall F1007 Sisamex Tie Rod Ball Joint

573 Chronology (August 30, 2024):

On June 4, 2024, DTNA filed recalls 24V-401 and 24V-402 following a determination that certain front axles may have been equipped with a tie rod where the ball studs were improperly heat treated by a sub-supplier which could allow them to crack and break . For these two recalls the sub-supplier had incorrectly allowed a batch of improperly heat treated ball joints to be mixed into production ready parts that were installed onto tie rod assemblies for steer axles used in certain school bus and non-school bus applications. On July 3, 2024, DTNA filed recall 24V-509 following a determination that certain pusher axles may have been equipped with tie rods with the same improperly heat-treated ball studs produced by the same sub-supplier. On July 11, 2024, DTNA was informed that certain Meritor front axles also had used the improperly heat-treated ball studs. Between July 11, 2024 and July 25, 2024 DTNA investigated the population and discussed the topic with Meritor, Inc. On July 25, 2024 DTNA decided to conduct a safety recall for this population of vehicles. DTNA received a copy of the recall submitted by Meritor, Inc. related to the aftermarket equipment for this same issue on July 29, 2024. DTNA is not aware of any warranty claims, customer complaints or reports of injury or death potentially related to this issue.

Beginning in July 2024, DTNA initiated an enhanced process to match suspect part numbers identified by the supplier with their respective vehicle VIN. This process concluded in late August 2024 and resulted in the expansion of the recall population to include vehicles known to have incorporated those suspect parts as well as vehicles that may have incorporated the remaining suspect part numbers identified by the supplier but where parts traceability did not allow for precise identification of the affected vehicles. On August 30, 2024, DTNA updated the Defect Information Report to include additional vehicles in the population and to update the description of the final remedy for this recall.