

Hyundai Recall Campaign 266

Attachment A: Requested Chronology of Events Leading Up to Decision

❖ April – July 2024

On May 17, 2023, Hyundai Auto Canada Corp. (HACC) received an Information Request (“IR”) from Transport Canada (“TC”) related to a complaint alleging a 2010 Hyundai Genesis Coupe vehicle exhibited unintended movement when the Start/Stop button was depressed.

On May 26, 2023, NASO’s Data Review Committee received a Speak Up for Safety (“SUFSS”) report indicating a Genesis Coupe vehicle located in Canada involved in an incident alleging sudden unintended movement of the vehicle upon startup. NASO began gathering relevant field information, initiating a new safety investigation for the North American market.

On June 14, 2023, HACC and NASO provided TC with a progress report on Hyundai’s response to the IR and investigation into the clutch ignition switch.

On June 27, 2023, NASO reviewed its findings and decided to escalate the investigation to the Technical Review Committee (“TRC”) for further analysis and assessment. NASO requested additional information on the clutch system used in the subject vehicles from HMC.

On July 11, 2023, NASO provided an update of North American market field information to HMC. HMC shared information regarding its investigation into potentially affected foreign markets.

On September 20, 2023, HMC shared testing results successfully replicating the defect condition in Canada. HMC also provided further information regarding root cause identification and global market impact.

On October 12, 2023, HACC provided a preliminary update on its investigation to TC, noting a low occurrence rate and lack of a defect trend in its analysis.

On December 8, 2023, NASO’s TRC updated the North American market field information and noted consistent results with prior analyses of occurrence rate and trend(s).

On June 13, 2024, HACC met with TC to discuss all applications using the subject ignition switch, confirming that 2010-2013 Genesis Coupe vehicles employ a unique clutch pedal design that could lead to premature failure of the spring in the ignition lock switch. A product improvement initiative to reduce noise made by the switch resulted in the internal spring being revised in 2012. Field data collected as part of the investigation indicated that this spring revision also eliminated claims for broken switches. HACC also confirmed field data associated with parts produced prior to the spring revision indicate lack of a discernible trend; however, based on a request made by TC, HACC continued its investigation into warrantable field action.

Based on HMNA’s information, NASO convened its North America Safety Decision Authority (“NASDA”) on July 18, 2024, for review of the TRC’s findings and decided to conduct a safety recall of all affected model year 2010-2013 Genesis Coupe vehicles in the U.S. and Canada.

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- ❖ **As of the date of this filing, Hyundai has identified three (3) reports received on the dates specified below, of crashes involving U.S. vehicles associated with the subject defect condition. There are no associated injuries, fires, or fatalities.**

Vehicle	Receipt Date
KMHHT6KD4AU*****	August 31, 2012
KMHHU6KH9AU*****	November 11, 2014
KMHHU6KH2BU*****	August 26, 2015