



Indian Motorcycle I-24-07 Safety Recall Heavyweight Shock Pushrod

Version: R01 (August 02, 2024)

Will Dealers have all the appropriate tools to complete this Safety Recall?

Dealers will need to source a **M6- 1.0 bolt, minimum 13mm length**, to assist with removal & reinstallation of the rear shock linkage pin. Essential tool **PV-43532 Belt Tension Meter** is also required for Chieftain/Roadmaster/Springfield.

All other required tools are standard motorcycle shop service tools.

What if parts are showing on backorder or not available?

Dealers should still place orders for the quantities required. It's important to get all orders entered into the system so Polaris can track demand and keep parts shipping to dealers.

What should dealers do with service parts in dealer inventory?

No action is required for service parts. Dealer service parts are not affected by I-24-07.

Can I allow demos on vehicles that haven't had I-24-07 performed?

While this is not a STOP RIDE, it is **STRONGLY** recommended that dealers complete the repair prior to operating an affected vehicle.