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## **THIS NOTICE APPLIES TO YOUR VEHICLE NHTSA Safety Recall 24V-541**

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Dear valued EKKO owner

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **Reason For This Recall**

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain 2021 through 2025 EKKO Motorhomes.

These motor homes were manufactured January 14, 2021, through July 19, 2024. Our records indicate that you have purchased a vehicle with a serial number that may have been effected.

The EKKO solar charging system may not have sufficient overcurrent protection. Insufficient overcurrent protection can lead to overheating of the circuit, increasing the risk of fire or injury.

### **Interim Notice**

This interim recall notice is to inform you of an upcoming recall to correct the issue identified above. You will also receive a copy of this notification by USPS shortly. When a remedy is available, you will receive another notification with instructions.

### **What We Will Do**

Winnebago is working on validating a remedy and expects to have it

available to release in November. **This repair will be done at no charge to you.**

**What you should do**

**Until the recall remedy is performed, we recommend you remove the solar panel fuse, located behind the solar controller. Removing the fuse will disable your solar charging system.** If you are uncomfortable doing this or have other questions pertaining to this notice, you may contact your dealer or Winnebago Customer Care at [customercare@winnebagoind.com](mailto:customercare@winnebagoind.com) or (800) 537-1885 for guidance. If you are experiencing any issues with your solar panel system, bring your coach to your local dealer to be inspected.

**If You Have Previously Paid for This Repair**

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at [customercare@wgo.net](mailto:customercare@wgo.net) or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

**If You Have Changed Address or Sold the Vehicle**

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at [customercare@winnebagoind.com](mailto:customercare@winnebagoind.com) or by phone at (800) 537-1885 or by mail at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

**Winnebago Motorhomes  
Forest City, Iowa 50436**



Winnebago



Manage your email preferences by clicking [here](#). Otherwise, to help ensure deliverability, add Winnebago to your address book or safe sender list. We will never share your personal information.

See our complete Privacy Policy [here](#).

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