

Hyundai Recall Campaign 264

Attachment A: Requested Chronology of Events Leading Up to Decision

❖ June – July 2024

On June 27, 2024, a commercial fleet operator (Pape KW) identified two (2) model year 2023 Hyundai Xcient heavy-duty trucks with the subject defect condition during a Basic Inspection of Terminals (“BIT”), a recurring 90-day vehicle inspection mandated by the California Highway Patrol (“CHP”). The findings were reported to Hyundai through its North American distributor.

On June 28, 2024, HMC was notified of the 2 incident vehicles and began investigating the subject condition at the vehicles’ manufacturing location. Interim countermeasures were promptly implemented by the manufacturing team to ensure proper application of nut staking by assembly workers, as well as documentation of inspected staking quality.

On July 2, 2024, HMC’s KASO notified NASO of a new investigation into Xcient vehicles in the U.S. market for the subject condition. NASO began gathering field information from Hyundai affiliates and the commercial fleet operator.

On July 3, 2024, Pape KW notified HMA of an additional vehicle found with the subject defect condition during routine fleet inspection. The commercial fleet operator proactively conducted a physical inspection of its fleet over the next few days.

On July 5, 2024, Pape KW confirmed that, of 20 vehicles inspected to date, no vehicles were found with the pitman arm locking nut staked; 2 of the 20 vehicles inspected were confirmed containing loose locking nuts. Upon receipt of the inspection results, HMA, in conjunction with Pape KW, issued a request to ground all units in operation for further inspection of all remaining vehicles and to develop a field remedy for all affected vehicles.

On July 8, 2024, NASO escalated the issue for analysis into root cause and assessment of appropriate field action.

On July 11, 2024, HMA’s NASO convened its North America Safety Decision Authority (“NASDA”) and decided to conduct a safety recall of affected Hyundai Xcient vehicles in the U.S.

- ❖ **As of the date of this filing, Hyundai has confirmed 30 related incident reports received from June 27, 2024, through July 17, 2024, for affected vehicles in the U.S. market. There are no crashes, fires, or injuries related to this condition in the U.S.**