

STOP SALE NOTICE



SERVICE CAMPAIGN: 001131

FR ID: 51-1803

June 12, 2024

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5

Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Pursuant to Federal Motor Vehicle Safety Act; 49 CFR Part 573.11; this notice shall serve as a formal

SAFETY RECALL - STOP SALE NOTIFICATION

2024 PUMA PUT402LFT, 2024 SALEM SMT42FK, SMT42FLDL, SMT42QBQ-8, SMT44VIEW, WILDWOOD WDT42DL, CHEROKEE CKT39NA AND 2025 SANDPIPER SAT403RD

Forest River has decided that a safety defect exists in certain 2024 Salem, Wildwood, Puma, Cherokee, and Sandpiper Travel Trailer Recreational Vehicles. Forest River is recalling the defective model(s) to ensure the safety of our future retail consumers and your dealership. Forest River is issuing a Stop Sale Notice effective immediately.

Please access your Home Page on Dealer Connect to verify if your Dealership has units in stock that are subject to this recall. Enter the Service Campaign number referenced above in the “Campaign Search” field, and click on the “Campaign ID Number”. Next, select “MY VINS”. Not all Dealers have units in stock that are affected by this recall.

DEFECT/NONCOMPLIANCE:

According to the LCI defect notice received: "It has been decided that certain Pacific Rim brand couplers in the recall population have a rating of 14,000 pounds, when tested only passed at 13,000 pounds using the SAE J684 testing, with a 1.3 safety standard."

EVALUATION OF RISK:

A hitch failure may result in a crash, leading to property damage and personal injury.

SERVICE PROCEDURE:

The remedy for this recall is under development. A second notice will be issued once the remedy is available.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
PUMA CUSTOMER SERVICE	(574) 642-0588
SALEM & WILDWOOD CUSTOMER SERVICE	(574) 534-3167
SANDPIPER CUSTOMER SERVICE	(574) 534-4574
CHEROKEE CUSTOMER SERVICE	(260) 499-2100