



Hyundai Recall 263 (NHTSA Recall # 24V-529)

Infotainment Messaging for Over-The-Air Update

Once the over-the-air (OTA) software has been downloaded and the background update is finished, the software update will be available to install.

- Pop-up Screen Text after Engine is turned off:

The Vehicle System Update is ready.

Press the [Update Now] button to proceed with the update. Vehicle cannot be used during the update.

- Total Update Time: 7 min
- For more information on the Vehicle System Update, press the [Details] button.
 - Update Now [*selectable*]
 - Details [*selectable*]
 - Later [*selectable*]

- Details Screen Text:

The update will continue even when the vehicle is turned off.

- Total Update Time: 7 min

Update Details

Transmission Controller Unit: Important Update for Recall 263

This important update corrects the Transmission Control Unit (TCU) logic that could inadvertently engage the clutches and damage the transmission case and/or parking pawl. A damaged transmission case and/or parking pawl may allow for vehicle rollaway while in PARK, increasing the risk of a crash and injury to occupants or bystanders.



This software update is step one of the required two steps to complete Recall 263.

– After installation of this update, please schedule an inspection of your Santa Fe's transmission to complete the 2nd step of Recall 263.

- Previous [selectable]
- Start Update [selectable]
- Later [selectable]

- 1st Screen after Start Update/Update Now selection:

The update will start soon.

The vehicle must be turned off and the following conditions must be maintained to proceed with the update.

- | | |
|---------------------|------------------------|
| ✓ Gear: in P (Park) | ✓ Exterior Lights: Off |
| ✓ Parking Brake: On | ✓ Hood: Closed |

The update will continue to run in the background even if the screen is turned off.

After the update, you will receive a notification on your MyHyundai with Bluelink App.

- 2nd Screen after Start Update/Update Now selection:

Updating...

Vehicle cannot be driven during an update.

The screen will turn off to save the battery.



- What's New & QR Code Pop-Up Screen text after the update:
 - What's New
Software Version: 24.8.1 (subject to change)
· For more information on the Vehicle System Update, press the [Details] button.
 - Details [*selectable*]
 - Close [*selectable*]

- What's New Details Screen:

If Details is selected, it directs to the What's New > Vehicle System Update page.

Software Version: 24.8.1 (subject to change)

Transmission Controller Unit: Important Update for Recall 263

This important update corrects the Transmission Control Unit (TCU) logic that could inadvertently engage the clutches and damage the transmission case and/or parking pawl. A damaged transmission case and/or parking pawl may allow for vehicle rollaway while in PARK, increasing the risk of a crash and injury to occupants or bystanders.

This software update is step one of the required two steps to complete Recall 263.

– After installation of this update, please schedule an inspection of your Santa Fe's transmission to complete the 2nd step of Recall 263.

 - QR Code also appears on the screen.

- What's New QR code directs to a general information website referenced in the document, "MyHyundai App Messaging for OTA".