

# Hyundai Recall Campaign 263

## Attachment A: Requested Chronology of Events Leading Up to Decision

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### ❖ June 2024

On June 18, 2024, NASO identified an emerging trend of reports indicating various conditions of unintended vehicle movement involving model year 2024 Santa Fe vehicles sold in the U.S. and an investigation was opened for further analysis by the Technical Review Committee (“TRC”). NASO’s TRC gathered field information and notified HMMA of its investigation on June 21, 2024, requesting information on HMMA findings and potential vehicle scope.

### ❖ July 2024

On July 2, 2024, NASO’s TRC received information from HMMA regarding its ongoing investigation. According to HMMA, the TCU software was suspected to be the primary cause of the inadvertent clutch engagement. HMMA provided details regarding production running change(s) implemented in mid-June production.

Based on HMMA’s information, NASO convened its North America Safety Decision Authority (“NASDA”) on July 3, 2024, for review of the TRC’s findings and decided to conduct a safety recall of all affected model year 2024 Santa Fe vehicles in the U.S. and Canada.

- ❖ **As of the date of this filing, Hyundai has identified 45 unique incidents received from June 3, 2024, through June 27, 2024, attributable to the subject recall condition in the U.S. market. There are no associated crashes, fires, or alleged injuries in the U.S.**