

# STOP SALE NOTICE



SERVICE CAMPAIGN: 001121

FR ID: 215-1800

June 28, 2024

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

## **CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5**

*Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.*

Pursuant to Federal Motor Vehicle Safety Act; 49 CFR Part 573.11; this notice shall serve as a formal

## **SAFETY RECALL - STOP SALE NOTIFICATION**

**2024-2025 CROSS TRAIL CLASS C MOTORHOMES**

**MODELS:**

**C2C20BHTA, C2C20CBTA, C2C20XGTA, C2C21XGTA, C2C22XGF35, C2C23XGF35, C2C23XGF45, C2C24FLM, C2C20BHTA, C2C20CBTA, C2C20XGTA, C2C21XGTA, C2C22XGF35, C2C23XGF35**

Forest River has decided that a safety defect exists in certain 2024-2025 Cross Trail Class C Motorhome Recreational Vehicles. Forest River is recalling the defective model(s) to ensure the safety of our future retail consumers and your dealership. Forest River is issuing a Stop Sale Notice effective immediately.

Please access your Home Page on Dealer Connect to verify if your Dealership has units in stock that are subject to this recall. Enter the Service Campaign number referenced above in the “Campaign Search” field, and click on the “Campaign ID Number”. Next, select “MY VINS”. Not all Dealers have units in stock that are affected by this recall.

### **WHAT IS THE DEFECT?**

The backer for the Lippert Ladder Receiver may not have been installed during manufacturing.

### **EVALUATION OF RISK:**

If the ladder receiver detaches from the vehicle, an operator on the ladder may fall, which could lead to personal injury.

### **SERVICE PROCEDURE:**

The remedy for this recall is under development. A second notice will be sent once the remedy is available.

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-8409
CUSTOMER SERVICE	(574) 825-8487