



Dear Brinkley Family,

I wanted to get a message to our Model Z owners about an incorrect 12V situation in our Model Z units #0001-#3058, and our Model Z Air units #0001-#0105.

We are wholly committed to the safety of you and your family. After learning of several electrical component failures, we conducted extensive testing to try and recreate the component failures. Although we were not successful in re-creating the issue, we believe that there is still a possibility that a failure could cause a fire. That is not a risk that we are willing to take.

As we are ramping up our production, we are carefully tracking performance in the field, looking for design-related issues. We recognize the inconvenience this creates and apologize as we go through this transition with our early production units. Our goal is a flawless RV that you can enjoy for many years to come.

Sincerely,

A handwritten signature in black ink, appearing to read "M Staley". The signature is fluid and cursive, with a large initial "M" and a long, sweeping tail.

Micah Staley

IMPORTANT RECALL INFORMATION

Dear Valued Brinkley Model Z & Z-Air Owners,

Brinkley RV has determined that a defect, which relates to motor vehicle safety, exists in certain 2023-2024 Brinkley RV Model Z and Model Z-Air recreational vehicles. It has come to our attention that within the 12 V system, there may be a lack of overcurrent protection and incorrect size wiring for certain applications. The 12V circuit may not be protected should an over-current situation occur.

We are conducting a Recall Campaign to address this concern the units below:

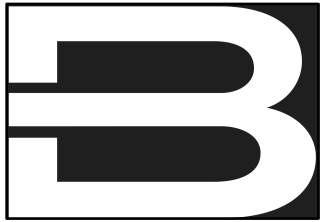
- **Model Z 2900/3100/3110/3400/3610**
 - **-VIN 0001-1440 (Over-current protection & refrigerator wire replacement)**
 - **-VIN 1441-3058 (Over-current protection only)**
- **Model Z Air 285/295**
 - **-VIN 0001-0105 (Over-current protection only)**

Please contact your dealer immediately and request a service appointment to schedule the free remedy. The remedy is to inspect the mini breaker layout in the front compartment and adjust connection points as needed. Additionally, certain units may need to have a new power wire routed to the refrigerator. It is highly recommended that a Brinkley authorized dealership perform the work. Brinkley will pay for the Campaign to be completed. There is no charge to you for the remedy. The vehicle Owner is responsible for arranging to have the work completed. That said, Brinkley Customer Care is here to assist and will help facilitate the repair as needed. Please also note that the repairs must be performed by an electrician or RV technician. Brinkley Customer Care has the remedy kits in stock and will ship these to your dealer or electrician immediately upon request.

Owners within the recall scope will be receiving letters in the mail with more information. Owners within the retail scope will also receive an email from Brinkley RV with the same information that is being mailed to your address of record. It is also very helpful to the dealership or electrician to have a copy of that letter with you when you take your vehicle in for the recall remedy. You may contact Brinkley Customer Care directly for assistance in facilitating the remedy via phone at (574) 501-4280 or via email at CustomerCare@BrinkleyRV.com.

At Brinkley, our #1 priority is customer safety and satisfaction. We strive to create a product with as few defects as possible. When issues do arise, we strive to remedy those issues as quickly as possible, and we fully stand behind our products. We sincerely appreciate you choosing Brinkley RV and putting your faith in us and we are here to support you. Please do not hesitate to contact us if you have questions, concerns, or require assistance in facilitating the remedy. We apologize for any inconvenience this issue causes to you and your family.

Sincerely,



Brinkley RV