

URGENT SAFETY RECALL NOTICE

Your 2023 DODGE RAM 3500 TRADESMAN CREW CAB 4X2 is under recall for
Transmission Control Unit Weld.

To schedule your recall repair contact your dealership or the FCA
US Recall Team at **1-800-853-1403**.

Recall notice issued to:

[REDACTED]

Vehicle information:

VIN

[REDACTED]

2023 DODGE RAM 3500 TRADESMAN CREW CAB 4X2

Recall information: 63B/NHTSA 24V-413

Visit recalls.mopar.com for more information or call the FCA US Recall Team at
1-800-853-1403

Details of the Recall

The Transmission Control Unit (TCU) on your vehicle may have been built with an insufficient weld between the cover and baseplate. An insufficient weld between the TCU cover and baseplate could allow transmission fluid to leak onto critical electrical components resulting in a loss of transmission control. A loss of transmission control may result in a loss of drive power or park function, which can cause a vehicle crash without prior warning.

FCA US LLC will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the Valve Body and Control Unit, which includes the TCU. The estimated repair time is 3 hours. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service.

How do I schedule my **FREE** repair?

- ◆ Simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations

FCA US LLC Team

[1-800-853-1403](tel:1-800-853-1403)

recalls.mopar.com