

# RIVIAN

Hi there,

We have decided that a defect which relates to motor vehicle safety exists in certain model year 2022-2024 R1S and R1T vehicles and have initiated a voluntary recall that affects your vehicle.

This notice applies to your vehicle, VIN: %VIN%

## What is the problem?

Rivian has determined that during service of certain model year 2022, 2023, and 2024 R1T and R1S vehicles the upper pillar trim panel(s) may have been removed and then reused instead of being removed and replaced with a brand-new component. Removal and reuse may result in damage to the attachment clip(s) that secure the trim panel to the pillar. For R1T only the upper B-pillars are potentially impacted. For R1S the upper B and/or C-pillars are potentially impacted.

Damaged upper B and/or C pillar trim panel attachment clip(s) may result in an improper side air bag inflatable curtain deployment, which may increase the risk of occupant injury in certain types of crashes.

## What will Rivian do?

Rivian will remove the potentially affected pillar trim panel(s) and replace them with new parts at no cost to owners. Rivian's Service Support Team will contact you by end of June, 2024, once we're ready to schedule your B and/or C pillar trim panel replacement appointment.

## What should you do?

No action is needed from you at this time, Rivian's Service Support Team will contact you to schedule your replacement appointment. Information about this recall is also listed on our [website](#).

If you have further questions, please call Rivian Service Support at [1-855-748-4265](tel:1-855-748-4265). We are available 24/7/365. Additional information will also be posted at [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls).

Thank you for your attention to this important matter.

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