



To: General Managers, Sales Managers and Sales Professionals, Parts Managers and Parts Professionals
From: Richard Greenhill – VP Aftermarket and Solutions
Date: June 5, 2024
Subject: Safety Recall SC0465 Steering Draglink
Bulletin: PSM24-M-NA-45
Region: U.S. CAN

Due to an unexpected quality issue, Mack Trucks is issuing a safety recall that affects draglinks for certain model year 2025 AN, GR and TE's. Inventory must be verified, and any affected parts will need to be removed from inventory and not installed for service. Please quarantine all affected part numbers, per the table below, and hold until further notice.

Please inspect the draglink for the following part numbers and their respective build dates. IF the date matches one from the list below, the draglink **MUST** be quarantined.

Part Number	NOK Suspect build Date
20966804	100-24
	110-24
	114-24
	117-24
25190682	101-24
	102-24
	117-24
	118-24
25190683	100-24
	111-24
	116-24
21129355	102-24
	109-24
	113-24
22834992	103-24
	110-24
23685511	103-24
	106-24
20966803	106-24
22660547	110-24

To locate the part number stamped or etched on the draglink and affected date, please utilize the images below.



Please contact the Service Center for any additional questions.