MACK TRUCKS DEALER BULLETIN



To: General Managers, Sales Managers and Sales Professionals, Parts Managers and Parts

Professionals

From: Richard Greenhill – VP Aftermarket and Solutions

Date: June 7, 2024

Subject: Safety Recall SC0465 Steering Draglink

Bulletin: PSM24-M-NA-45

Region: ☑ U.S. ☑ CAN

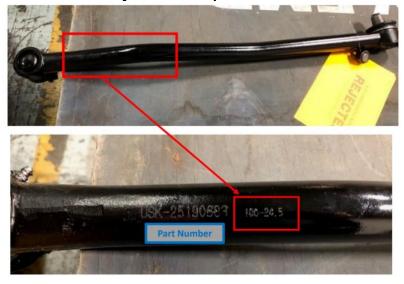
REVISED – ADDITIONAL DATES AND PARTS ADDED TO THE TABLE BELOW. PLEASE INSPECT STOCK.

Due to an unexpected quality issue, Volvo Trucks is issuing a safety recall that affects draglinks for certain model year 2025 VHD, VN and VNE's. Inventory must be verified, and any affected parts will need to be removed from inventory and not installed for service. Please quarantine all affected part numbers, per the table attached, and hold until further notice.

Please inspect the draglink for the <u>attached part numbers</u> and their respective build dates. IF the date matches one from the list attached, the draglink MUST be quarantined. You are also requested to notify associate and sub-dealers of this request.

To locate the part number stamped or etched on the draglink and affected date, please utilize the images below

Please contact the Service Center for any additional questions.



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