

RECALL N903 – Automatic Transmission – Loss of Drive

SAFETY RECALL N903 – Automatic Transmission – Loss of Drive

AFFECTED MODELS	24MY Range Rover and Range Rover Sport
VOLUME AFFECTED	US 20 CAN 3
REPAIR	A concern has been identified where the clutch plates within the hybrid transmission may have been manufactured with a flatness out of tolerance to the engineering specification. This can lead to excessive heat build-up and material degradation within the clutch pack and transmission oil contamination which blocks the hydraulic system leading to inability to operate the clutch pack in the transmission. Reduced oil pressure can trigger the transmission to shift into Neutral gear and cause loss of drive. Unexpected loss of drive at speed increases the risk of a crash. Vehicles will need a transmission renew.
REPAIR TIME	12.7-13.6 hrs + DIDO
CAMPAIGN LAUNCH	Retailer Notification on June 13th, 2024
NOTES	Please refer to the warranty portal for affected vehicles and in BBSS to identify affected vehicles in inventory which cannot be sold and delivered until the vehicle has been repaired.