

RECALL N903 – AUTOMATIC TRANSMISSION - LOSS OF DRIVE

SAFETY RECALL N903 – AUTOMATIC TRANSMISSION – LOSS OF DRIVE	
AFFECTED MODELS	24MY Range Rover and Range Rover Sport
VOLUME AFFECTED	US 20 CAN 3
REPAIR	A concern has been identified where the clutch plates within the hybrid transmission may have been manufactured with a flatness out of tolerance to the engineering specification. This can lead to excessive heat build-up and material degradation within the clutch pack and transmission oil contamination which blocks the hydraulic system leading to inability to operate the clutch pack in the transmission. Reduced oil pressure can trigger the transmission to shift into Neutral gear and cause loss of drive. Unexpected loss of drive at speed increases the risk of a crash. An TOPIx test will be carried out, if failed a replacement of the transmission is required.
REPAIR TIME	Inspection: 0.5hr + DIDO – All vehicles require diagnostic test with 92% expected to pass and not require new transmission. Transmission replace: 13.6 hrs. + DIDO
CAMPAIGN LAUNCH	Admin notification bulletin published June 13th, 2024.
NOTES	Please refer to the warranty portal for affected vehicles and perform the repair at the next earliest opportunity. No affected vehicles in unsold inventory in USA. Clients will be notified via mail before July 26th, 2024.