RIVIAN

Hi,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Rivian Automotive, LLC has decided that certain model year 2023-2024 Rivian R1S, R1T and EDV vehicles fail to conform to Federal Motor Vehicle Safety Standard FMVSS 108 (Lamp, reflective devices and associated equipment - \$571.108 S10.14.6). Our records show that you are the owner of a vehicle affected by this condition.

This notice applies to your vehicle, VIN:

What is the problem?

Rivian has determined that on certain model year 2023 and 2024 R1T, R1S, and EDV vehicles the headlamps are aimed slightly too low and do not meet current production specifications or fulfill the requirements of FMVSS 108 (Lamp, reflective devices and associated equipment - \$571.108 S10.14.6). Headlamps that are not aimed properly can result in insufficient illumination of the road while driving, which may increase the risk of a crash while driving at night.

What will Rivian do?

Rivian will check the headlamp adjustment on the affected vehicles and correct it, if necessary, free of charge.

What should you do?

Please call <u>1-855-748-4265</u> to schedule the recall service repair with your Rivian Service Center at your earliest convenience. The estimated recall service time should take less than an hour to complete, please plan accordingly. Information about this recall is listed on our <u>website</u>.

Do you have other questions?

If you have further questions, please call Rivian Service Support at <u>1-855-748-4265</u>.

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.

Noe Mejia VP Service Operations

