

## **Questions and answers**

### **Lamborghini Urus S and Performante model years 2023 to 2024.**



#### **“Engine Carbon Hood”**

##### **■ What is the issue with the affected vehicles?**

The affected vehicles may have some rivet studs that fix the hood latch strikers with insufficient deformation. If under-deformed rivet studs are used on the same latch striker, small gaps between the hood and front bumper may start to develop at high speeds (above 150 km/h), allowing air to enter. These gaps can potentially increase at high speeds, and over time, the stress can cause the latch system to fail, separating the hood latch striker from the hood.

##### **■ What is the cause of this condition?**

Inconsistency in the supplier manufacturing process.

##### **■ What effect does the condition have?**

A separated hood latch striker may allow the hood to open abruptly, obstructing the driver's view and increasing the risk of a crash. It could also fully detach from the vehicle, creating a road hazard and increasing the safety-risk of a crash for following traffic.

##### **■ Which vehicles are affected?**

Lamborghini model line Urus model years 2022 up to 2024.

##### **■ How many vehicles are affected in USA & Canada?**

2133 units in USA and 272 units in Canada.

##### **■ Which VIN numbers are affected?**

From ZPBUC3ZL5PLA17210 to ZPBUC3ZL9RLA30173; manufactured from December 2021 to February 2024.

##### **■ What exactly needs to be updated on the car?**

Dealers will inspect the parts and if necessary, repair the hood and/or install a striker support plate free of charge.

##### **■ How long will the repair work take?**

Normally, the operation can take from 30 (thirty) minutes to approximately 2 (two) hours.

##### **■ Can customers continue to drive the cars?**

Yes, however we encourage them to drive the vehicles below the speed of 150km/h and to book an appointment with their retailer as soon as possible.

##### **■ Will Automobili Lamborghini S.p.A. bear the costs of the repair work?**

The costs of this campaign will be borne entirely by Automobili Lamborghini S.p.A.

##### **■ Where can I have the repair work carried out ?**

Any authorized Lamborghini dealer and Service point worldwide.

##### **■ Is it necessary to make an appointment at the workshop?**

Yes, customer should contact an authorized Lamborghini dealer or Service point.