

24S32 Electronic Communication to Customers on May 15, 2024

Safety Recall 24S32

Hello 'Customer Name',

I am following up in connection to my recent voicemail regarding a Safety Recall for your 2024 F-150. There is a manufacturing defect with the steering column connection to the steering gear on your vehicle that could result in a potential separation of steering system components.

For your safety, please call your dealer as soon as possible to schedule this recall service. If you have any questions, feel free to give us a call back at 1-866-436-7332.

We sincerely apologize for the inconvenience and value you as a loyal member of the Ford family.