

# STOP SALE NOTICE



SERVICE CAMPAIGN: 001101

FR ID: 225-1772

May 10, 2024

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## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

Pursuant to Federal Motor Vehicle Safety Act; 49 CFR Part 573.11; this notice shall serve as a formal

## **SAFETY RECALL - STOP SALE NOTIFICATION.**

### **2024-2025 NOVA NAB20C AND NAB20D CLASS B MOTORHOMES**

Forest River has decided that a safety defect exists in certain 2024-2025 NOVA NAB20C and NAB20D Class B Motorhome Recreational Vehicles. Forest River is recalling the defective model(s) to ensure the safety of our future retail consumers and your dealership. Forest River is issuing a Stop Sale Notice effective immediately.

Please access your Home Page on Dealer Connect to verify if your Dealership has units in stock that are subject to this recall. Enter the Service Campaign number referenced above in the “Campaign Search” field, and click on the “Campaign ID Number”. Next, select “MY VINS”. Not all Dealers have units in stock that are affected by this recall.

### **DEFECT/NONCOMPLIANCE:**

The solar panel may detach from the Pop-Up roof.

### **EVALUATION OF RISK:**

A detached solar panel could become a road hazard increasing the risk of a crash.

### **SERVICE PROCEDURE:**

The remedy for this recall is under development. A second notice will be issued once the remedy is available.

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-6319
CUSTOMER SERVICE	(574) 825-6225