



IMPORTANT: Safety Recall

SAFETY – RECALL – 24007 (24V-323)

Dear Final Stage Manufacturer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Fire, LLC has decided that certain model year 2022-2024 Gladiator and Metro Star, and 2023-2024 FC-94 model emergency response chassis cab vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 207, "Seating Systems."

What is the defect?

On the affected vehicles, an undersized fastener installed during seat installation could potentially cause the seat mounting to fail during a loaded condition.

If this condition exists, the seat fastener may fracture or pull out of the mount, resulting in inadvertent seat movement and possible injury. The issue may occur without warning.

Corrective Action:

Inspect the seat mount fastener installation to determine if affected and replace the fastener, if necessary. There is no cost to the vehicle owner for the recall remedy.

Estimated time for the remedy may be up to 0.5 hours for inspection and up to 1 hour if the replacement of the fasteners is needed. Complete the work per instructions in the service bulletin.

What should the final stage manufacturer do?

On the attached document, you will find a list of chassis cabs Spartan has sold to you. If you agree the identified chassis, contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49CFR573. **It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.**

Contact Spartan Fire, LLC Customer Product Support group to have the work scheduled and completed at no charge to you or our mutual customer.

If you have completed this remedy prior to receiving this letter, please notify and contact Spartan Central Service at chawarinvsub@spartanmotors.com.



What will Spartan Fire, LLC do?

Spartan Fire, LLC will identify work with you and affected owners to identify a service center near you and schedule the work to be completed.

For questions regarding warranty claims, please call **1-800-867-6478**.

We regret any inconvenience this situation may cause. Spartan is committed to customer safety and satisfaction.

Sincerely,