

STOP SALE NOTICE



SERVICE CAMPAIGN: 001097

FR ID: 203-1766

April 19, 2024

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5

Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Pursuant to Federal Motor Vehicle Safety Act; 49 CFR Part 573.11; this notice shall serve as a formal

SAFETY RECALL - STOP SALE NOTIFICATION

2024 AURORA AND CATALINA TRAVEL TRAILERS

Forest River has decided that a safety defect exists in certain 2024 Aurora and Catalina Travel Trailer Recreational Vehicles. Forest River is recalling the defective model(s) to ensure the safety of our future retail consumers and your dealership. Forest River is issuing a Stop Sale Notice effective immediately.

Please access your Home Page on Dealer Connect to verify if your Dealership has units in stock that are subject to this recall. Enter the Service Campaign number referenced above in the “Campaign Search” field and click on the “Campaign ID Number”. Next, select “MY VINS”. Not all Dealers have units in stock that are affected by this recall.

DEFECT/NONCOMPLIANCE:

The cooktop may not be isolated from the furnace return air, which potentially causes an inverted flame on the cooktop.

EVALUATION OF RISK:

Without the stove being isolated from the furnace may cause negative air pressure, resulting in an inverted cooktop flame, which may cause the propane supply line to fail, which may lead to property damage or personal injury.

SERVICE PROCEDURE:

The remedy is under development. A second notice will be sent when it is available.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-4995