



Hyundai Recall 258 (NHTSA Recall # 24V-246)

MyHyundai App Messaging for Over-The-Air Update

- Pop-up Screen:

A Safety Recall has been issued on your 2024 model year Hyundai Santa Fe's Rearview Camera System. Recall 258 Remedy Software is available via Over the Air (OTA). Please update your vehicle software.

Tap Learn More for more information.

- Learn More [*selectable*]
- Dismiss [*selectable*]

- “Learn More” directs to a general information website with the following information:

Recall 258 Information and Implementation Plan

Important information for Hyundai owners regarding 2024 Santa Fe Trailer Parking Assist (TPA) in Rearview Camera

Hyundai is conducting a safety recall in the United States and Canada to address a potential condition with the certain 2024 Model Year Santa Fe vehicles fail to conform to the Federal Motor Vehicle Safety Standards No. 111, “Rear Visibility.” Hyundai owners of the affected vehicles have been sent letters with information on Safety Recall 258 to have the rearview camera system software updated on these vehicles in the U.S. The article below



provides information about the recall and Hyundai's recall implementation plan. We are currently implementing the safety recall remedy which is available.

What is the problem?

When shifting into reverse (R), the rearview camera image may be obstructed by a trailer parking assist message. Obstructing the rearview camera image could reduce the rearward visibility, increasing the risk of a crash or injury.

***Over-The-Air-Software-Updates (OTA)**

2024 Model Year Santa Fe vehicles feature OTA software update technology. OTA technology uses wireless communication to deliver the latest software to your vehicle's systems. OTA updates enable your vehicle to have the latest software over time, providing essential safety, performance, and feature enhancements efficiently and securely. Note: OTA updates are available on Bluelink enabled vehicles opted in to receive the updates.

What will Hyundai do?

Hyundai has deployed an OTA update for Recall 258 to affected vehicles. Your vehicle will download the wireless OTA software automatically in the background. There is no notification or icon shown to inform the download's status, but a download progress may be checked in the Software Information Screen. Once the download to the vehicle is complete, a "Start Update" popup will be displayed when you turn off the vehicle after driving the car for more than 30 minutes. Once started, the average time for the update is 5-10 minutes. Please note that the Audio Video Navigation unit and its related features will be unavailable for the duration of the update. Ensure to run



Recall 258 Software Update only when the features of the Audio Video Navigation unit are not necessary, such as the rearview camera.

What should you do?

Please update your vehicle software for Recall 258 using the Over-The-Air-Software Update. Utilizing this option will help save you time and a trip to the dealership.

If the OTA option is not preferred or if the software fails to install properly, your Hyundai dealer will update the rearview camera system software. This procedure will be performed at NO CHARGE to you. **Please contact your nearest Hyundai dealer to schedule this procedure.** The actual time required to perform the software update on your vehicle will take less than one hour.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

Hyundai Motor America

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460.