

# Genesis Recall Campaign 020G

## Attachment A: Chronology of Events Leading Up to Decision

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### ❖ [February 2024](#)

On February 8, 2024, a model year 2024 Genesis GV70 vehicle experienced a rollaway condition at a Hyundai/Genesis dealership.

On February 14, 2024, HMNA NASO's Data Analysis ("DA") team was notified by Speak Up For Safety ("SUFS") program of the same incident, and a new case was created. DA began a preliminary review of U.S. market field data to confirm related incident(s) and any market trends.

On February 16, 2024, HMMA and HMA conducted a joint inspection of the incident vehicle at the dealership.

On February 22, 2024, the investigation was escalated to the Technical Review Committee ("TRC") for further review, based on the severity of the incident. HMMA continued the investigation and inspected the affected vehicles. HMMA was able to duplicate the defect condition in one vehicle in the factory. HMMA's investigation observed moisture and corrosion in the transmission control harness connector resulted in an abnormal signal, MIL On (DTC P0713), and a transmission shifting error.

On February 29, 2024, HMMA notified HMA that the connector blanking pins used for empty connector cavities have been installed incorrectly since the start of the production, leading to a potential water leak into the connector.

### ❖ [March 2024](#)

On March 5, 2024, NASO's TRC reviewed North American market field data, confirming no other incidents.

On March 6, 2024, HMC notified TRC of the supplier's incorrect blanking pin installation due to incorrect work instructions and provided the dates of corrective countermeasures. HMC also confirmed that the vehicles built in Korea were not affected by this condition.

Based on HMC and TRC's findings, HMNA's NASO convened its North America Safety Decision Authority ("NASDA") on March 8, 2024, and decided to conduct a safety recall of affected Genesis GV70 vehicles in the U.S. market.

- ❖ **As of the date of this filing, HMNA has confirmed 1 incident occurred on February 8, 2024, resulting in one (1) crash and one (1) injury in the U.S. market. There are no fatalities or fires related to the recall condition.**