

CUSTOMER SERVICE

07 RECALL H481 & H491

JLR

SAFETY RECALL H481 – BRAKE PAD WEAR INDICATOR INOPERATIVE	
AFFECTED MODELS	21-24MY E-PACE
VOLUME AFFECTED	US 2842 CA 102
REPAIR	As a result of an incorrect setting in the Car Configuration File, the brake pad wear indicator does not display where brake pads have worn to a condition where the indicator lamp should display. This is a non-compliance with the requirements of CMVSS 135 and FMVSS 135, Light Vehicle Brake Systems. Affected vehicles require a car configuration file update.
REPAIR TIME	0.2 hrs + DIDO
CAMPAIGN LAUNCH	Admin notification bulletin published March 28th, 2024. Repair bulletin launched on April 16th, 2024
NOTES	Please refer to the warranty portal for affected vehicles and in BBSS to identify affected vehicles in inventory which must be repaired before sale and delivery. Sold vehicles must be repaired at the next service visit. As of May 1st, 43 new affected vehicles open in this recall are in retailer inventory.

SAFETY RECALL H491 – PASSENGER AIRBAG REPLACEMENT	
AFFECTED MODELS	21-23MY E-PACE
VOLUME AFFECTED	US 2409 CA 70
REPAIR	A concern has been identified on certain vehicles where, during a passenger airbag deployment, the airbag may tear as a result of the instrument panel airbag deployment door panel not being sufficiently weakened. A torn airbag may reduce the occupant protection, and therefore increase risk of injury in the event of a crash. A torn airbag may also allow the escape of hot gasses which may cause burns to occupants.
REPAIR TIME	TBA
CAMPAIGN LAUNCH	Admin notification bulletin published May 2nd, 2024. Repair bulletin is being prepared
NOTES	Please refer to the warranty portal for affected vehicles and in BBSS to identify affected vehicles in inventory which cannot be delivered until the vehicle can be repaired.