RECALL H484 – I-PACE TRACTION BATTERY THERMAL OVERLOAD – ELEVATED RISK

SAFETY RECALL H484 – I-PACE TRACTION BATTERY THERMAL OVERLOAD – ELEVATED RISK	
AFFECTED MODELS	19MY I-PACE
VOLUME AFFECTED	US 258 CA 84
REPAIR	Battery packs manufactured between March 1, 2018, and May 31, 2018, are exposed to multiple technical issues shown to contribute to an elevated risk of thermal overload. Vehicles already modified through safety recalls H441, H459 or H471, are less likely to experience thermal overload but to remove all doubt for this population, this safety recall is being undertaken. Affected vehicles are flagged in the warranty portal and require a complete EV battery replacement or a recall repurchase.
REPAIR TIME	6.5 hrs + DIDO
CAMPAIGN LAUNCH	Retailer Notification Bulletin initially published March 8th, 2024. Initial supplies of the EV battery are now arriving in market. The repair bulletin was published on June 11th, 2024.
NOTES	Battery replacements have now commenced on specific vehicles in very limited quantities and all affected owners have been advised with a new recall mailing. Battery supply is blocked and will only be released on a case-by-case basis following conclusion of the Consumer Affairs-client agreement on the vehicle repurchase or repair. Clients should continue to work with their CA representatives to conclude those discussions. Vehicles being repurchased will be collected from retailers for battery recycling and vehicle disposal.