

## RECALL H484 – I-PACE TRACTION BATTERY THERMAL OVERLOAD – ELEVATED RISK

SAFETY RECALL H484 – I-PACE TRACTION BATTERY THERMAL OVERLOAD – ELEVATED RISK	
AFFECTED MODELS	19MY I-PACE
VOLUME AFFECTED	US 258 CA 84
REPAIR	Battery packs manufactured between March 1, 2018, and May 31, 2018, are exposed to multiple technical issues shown to contribute to an elevated risk of thermal overload. Vehicles already modified through safety recall H441 are less likely to experience thermal overload but to remove all doubt for this population, this safety recall is being undertaken. Affected vehicles will require a complete EV battery replacement.
REPAIR TIME	6.5 hrs. + DIDO
CAMPAIGN LAUNCH	Retailer Notification Bulletin initially published March 8th, 2024. Version 3 published March 13 <sup>th</sup> , 2024 A repair bulletin will be published when complete repair information is available. Target publication and parts availability are TBA.
NOTES	Please refer to the warranty portal to identify affected vehicles. As directed in version 3 of the H484 bulletin, no battery cell replacements should be carried out at this time on any vehicle included in this campaign. Consequently, any TA raised for an EV module replacement on an affected vehicle will now be held pending H484 repair availability. Clients will be mailed an interim notification on or before April 26 <sup>th</sup> , 2024.